

## PPG network

### Notes of meeting held on Tuesday 5 March 2019 in York House, Twickenham

#### Present:

Name	GP practice	Name	GP practice
Maggie Ennis (ME)	York Medical Practice	Wilma Vlok (WV)	Parkshot Practice
Paul Pegden Smith (PPS)	Cross Deep Surgery	Philip Darling (PD)	Acorn Medical Practice
Margaret Dangoor (MD)	Sheen Lane	Elizabeth Bowen (EB)	Hampton Medical Centre
Terry Worster (TW)	Park Road	Bonnie Green (BG)	Hampton Wick Surgery
Diane Arnold (DA)	Broad Lane	Penny Alexander	York Medical Practice
Maureen Chatterley (MC)	Twickenham Park		

Kingston and Richmond CCGs:

Caroline O'Neill (CON), Senior Engagement Manager (*chair*); Sue Smith (SS), Lay member for PPI; Dr Graham Lewis (GL), Chair Richmond CCG; Rachael Swan (RS), Engagement Coordinator, (*notes*).

#### 1.0 Welcome and apologies

Richard Turk, Acorn Group Practice; Christopher Rowland, Acorn Group Practice, Nikki Daley, Park Road.

#### 2.0 Notes from previous meeting

2.1 ME clarified that York Medical practice PPG is working on their latest newsletter.

#### 3.0 Matters arising

3.1 Noted that the Richmond GP Alliance has been invited to the April meeting to discuss from practice perspective how primary care networks are developing in the borough and how patients and the public will be involved in this work.

3.2 BW and TW reported on attending RGPA engagement event about development on new website package for practices. It was noted that not all the PPGs around the table were aware of this event.

#### 4.0 Feedback from Primary Care Commissioning Committee (PCCC) and next steps for review of network representation at PCCC

BG updated members on the PCCC held on 5 February:

- NHS Long Term Plan – discussion around themes including the focus on prevention, priorities for care quality and new service model for primary care.
- Update on primary care at scale and the potential for patients to be involved in its development.
- Overview of outpatient transformation programme at Kingston Hospital.

- Connecting Your Care – confirmed that project is now live and being rolled out to practices across the borough.

It was noted that the PCCC felt that PPG network representation is important during meetings. Members discussed further the role and effectiveness of PPG network representation at the PCCC and of the PCCC. Members felt that the PCCC lacked challenge and discussion therefore the patient voice may be better served in other forums where there was an opportunity to discuss and inform initiatives as they were developing. Members asked for more information on the governance structure behind the PCCC. Noted for the patient engagement team to seek further feedback from PPG representatives to inform a wider review of the role of patient voice members in CCG programmes of work and forums.

PPG network representatives commented on the need to have more time to read PCCC papers in advance of the meeting. Suggestion that PCCC should formally report back on what has been done as result of PPG network rep feedback at the following PCCC.

Members are reminded that PCCC papers are available on the CCG's website [here](#).

**Action**

RS to share PCCC terms of reference with the network.

**5.0 Introducing the NHS Long Term Plan**

Dr Graham Lewis, CCG Chair provided an overview of the NHS Long Term Plan with a focus on primary care.

*Questions & comments:*

- Confirmed there are currently four localities in the borough however there could be more primary care networks. Practices will decide formation of networks and CCG will facilitate process. Networks need to be submitted for approval by 15 May and be in place by 30 June.
- Highlighted the challenge of implementing digital systems in GP practices (e.g. differences in knowledge and capacity).
- Concerns over GP workforce – PPGs questioned whether 3.4% funding growth included in the Long-Term Plan is sufficient for recruiting more practice staff.
- Is there enough capacity for staff to be attending multi-disciplinary team (MDT) meetings – is it time efficient?
- Noted funding for community services and social care is not currently included in PCNS model.
- Positive feedback from Acorn Practice regarding locality working part of Whitton and Twickenham pilot.
- Suggestion for PPGs to work together within primary care network to support patient engagement.
- Asked if funding was included in the plan for practice staff development and marketing. It was confirmed that this is not explicit.
- Asked if there was a nationally agreed timeline with milestones for the implementation of PCNs? It was confirmed that there isn't a confirmed timeline yet.

**ACTIONS:**

RS to share link to NHS Long Term Plan website.

## **6.0 Information sharing**

### *6.1 Sheen Lane*

Planning an event on antibiotic resistance for practice patients on 15 May.

### *6.2 Cross Deep Surgery*

PPG group will be discussing prescribing and primary care networks at its April meeting.

### *6.3 Parkshot Practice*

Highlighted that practice is merging with Richmond Green Medical Centre and both PPGs will be meeting shortly.

### *6.4 Acorn Medical Practice*

GP practice manager has recognised the need to improve on identification of young carers. Philip has been approached to write an article about the young carers project for the Royal College of General Practitioners eLearning website.

### *6.5 Broad Lane Practice*

The practice is currently identifying ways to manage weekly appointments including piloting Saturday morning appointments and introducing 24 and 48 hour appointments to be booked in advance.

### *6.6 Hampton Wick Surgery*

PPG is considering holding an event on mental health resilience and another on diabetes later in the year. Currently analysing results from the recent practice patient survey.

### *6.8 York Medical Practice*

Currently planning another event in May on living with long term heart and lung conditions and will include outside speakers. A newsletter is due shortly and is planned to include an overview of what services community pharmacy can provide.

### *6.9 Park Road*

PPG has reviewed it's practice website – this was feedback at RGPA's website review session earlier.

### *6.10 Hampton Medical Centre*

Highlighted that over 70 people attended first practice talk in January about keeping healthy and active in later life. Patients gave positive feedback about receiving a text promoting this. However, for its February event on health and fitness the turnout was low. This may have been due to the practice choosing to promote through posters in the practice rather than messaging patients direct. PPG is currently organising talks for the next six months.

## **7.0 Any other business**

7.1 MD highlighted adult social services digital workshop on 11 March.

7.2 Members showed interest in the suggestion of a meeting to network with PPGs in Kingston.

## **8.0 Agenda planning**

- Update from Richmond GP Alliance on primary care networks and involving patients
- Doctorlink and other south west London wide programmes
- Kingston Hospital outpatient transformation programme

## **9.0 Date of next meeting**

Tuesday 30 April 2019, The Salon, York House, Twickenham, 6.30 – 8.30 pm